



Encompass

Quality Policy

Encompass Group Ltd and its subsidiary companies, Termate Limited and 3 Phase Design Limited, are committed to upholding the highest standard of quality throughout the whole of its product and service range with the continuation of our compliance to all regularity requirements, certification to ISO9001:2015 and by following our core values below.

Employee Development

Encouraging our staff to gain and improve their skills and to be empowered to take responsibility for the results of their actions.

Customer Focus

Focusing our employees on practical processes to ensure consistent results. Ensuring customer requirements come first, and we always strive to satisfy their needs.

Relationships

Building mutually beneficial relationships with colleagues, customers, and suppliers.

Continual Improvement and Processes

Continually looking to improve our performance, processes, products, and services.

Innovation

Searching for, designing, and supplying creative products and services.

The quality management system is audited and reviewed regularly and where necessary updated ensuring that the objectives of the company are always known and understood throughout the whole business.

